



HOSPICE CARE SERVICES

Thank you for trusting your care to Keck Medicine of USC during your hospital stay. Your care team has determined you would benefit from additional information regarding hospice care services.

It is your right as a patient to choose your Hospice provider. Choosing a post-acute care provider can feel overwhelming. We want you to know that Keck Medicine of USC works closely with select Hospice Agencies in our Post-Acute Care Collaborative (PACC). These Hospice Agencies were chosen because they met certain quality and clinical criteria. We also work together on shared goals related to improving quality, communication, and patient experience.

WHAT ARE HOSPICE CARE SERVICES?

It's important to know about all your options so you and your care team can decide what's best for you.

Hospice care is for people in the final stages of life who want to focus on comfort as the top-most priority for their medical care. With transitioning to hospice, there is a shift from life-prolonging treatments to supportive treatments.

To qualify for hospice services, your doctor will certify that a life expectancy of 6 months or less is expected.

It is important to choose a hospice agency that aligns with your care priorities and will support your needs. It is your right to speak with multiple hospice agencies before you decide upon one to enroll with.

Upon enrolling, you sign a statement choosing hospice care instead of other insurance-covered treatments or visits for your life-limiting illness and related conditions.

You can receive hospice care services in your home or at a facility, like a nursing home. You can always sign off hospice services if the care approach is not right for you.

Questions?

For more information, talk with a member of your health care team.

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Providers participate in the Keck Medicine of USC PACC on a voluntary basis with no financial incentives for either party.

You are not required to select a provider from the Keck Medicine of USC PACC. A list of all Medicare Certified organizations in your geographic area of choice, including providers not in the Keck Medicine PACC, is provided to you.

CMS quality ratings are part of our process in selecting the organizations on this list. When a PACC partner's star rating changes, our team works closely with the partner to create a detailed performance improvement plan. You can find the most recent CMS quality data for all hospice agencies online at:

www.medicare.gov/care-compare



Please be aware that some insurance companies have contracts with specific providers, suppliers, and facilities, which may affect the post-acute provider or service you can use.

If you choose a post-acute provider or service that is not covered under your insurance plan or not participating in Medicare, you may be responsible for the cost of care.

If you are enrolled in a managed care organization, you should check whether your chosen provider is covered by your insurance plan before you pick them.

PACC HOSPICE MEMBER AGENCIES

Kern County

Bristol Hospice
• (818) 559-1550

Los Angeles County

accentCare
• (866) 278-7500

Bristol Hospice
• (818) 559-1550

Providence Hospice
• (800) 829-8660

VITAS Healthcare
• (800) 938-4827

Orange County

accentCare
• (866) 278-7500

Bristol Hospice
• (818) 559-1550

Providence Hospice
• (800) 829-8660

VITAS Healthcare
• (800) 938-4827

Riverside County

Bristol Hospice
• (818) 559-1550

Providence Hospice
• (800) 829-8660

VITAS Healthcare
• (800) 938-4827

San Bernardino County

accentCare
• (866) 278-7500

Bristol Hospice
• (818) 559-1550

Providence Hospice
• (800) 829-8660

VITAS Healthcare
• (800) 938-4827

San Diego County

accentCare
• (866) 278-7500

Bristol Hospice
• (818) 559-1550

VITAS Healthcare
• (800) 938-4827

Ventura County

Bristol Hospice
• (818) 559-1550

VITAS Healthcare
• (800) 938-4827