

CORONAVIRUS (COVID-19): VISITOR POLICY

A MESSAGE FOR OUR PATIENTS WHO WILL HAVE AN OUTPATIENT PROCEDURE

To protect our patients, visitors and staff from the spread of COVID-19, enhanced visitor restrictions are in place until further notice.

We appreciate your understanding as we continue to make adjustments to our policies and procedures to protect our patients and staff.

ENHANCED VISITOR RESTRICTIONS

Single Point of Contact

- Patients and their loved ones must designate a single support person who will be the point of contact for ALL information and conversations with the care team. **It is critical that the care team has this person's contact information.**
- The designated support person will be responsible for sharing information with other family members or loved ones that should have this information, including the person who is the patient's source of transportation after their procedure or surgery.

Pre-Operative Appointment Before Your Procedure or Surgery

- During the pre-operative appointment where the patient will come to the hospital to prepare for the surgery, we encourage the identified support person to participate in the appointment one of two ways:
 1. Virtually via Skype, FaceTime, and/or phone. Staff will assist patients if needed.
 2. The designated support person may accompany the patient to the hospital during specific times when information regarding the care of the patient will be discussed.

Day of Procedure or Surgery

- Visitors will NOT be permitted to wait in the hospital with the patient, unless the following exceptions apply or approval from hospital leadership has been granted.
 - * Patient is a minor
 - * Patients has neurocognitive deficits (i.e. memory loss, confusion, aphasia, dementia, etc.).
 - * Patient is pregnant and is at the hospital for labor and delivery services.
- The designated support person must be available to take calls and speak with the care team.

WHAT TO EXPECT UPON ARRIVING AT THE HOSPITAL



- Everyone who enters the hospital is screened for fever, cough, and shortness of breath.
- Health screening staff will record screened individual's name and health screening results on a log.
- If a visitor has **any** of these symptoms, they will not be allowed to enter.
- If you do not have a face covering when you arrive, you will be provided with a mask.
- Please wear your face covering or mask at all times.
- Visitors who fail to follow hospital policy or directions provided by staff may be requested to leave the hospital.